

 <p>DRIVING SURFACE PERFECTION™</p>	<p>Management System Operating Procedure Quality Policy</p>	<p>PROCEDURE NO 02-001 ISSUE NO. 7 ISSUE DATE 15/05/2018 PAGE 1 of 1</p>
<p>Originated by: Business Quality Manager</p>	<p>IMPORTANT: NO PART OF THIS DOCUMENT MAY BE PHOTOCOPIED OR INFORMATION ALTERED IN ANY WAY. DOCUMENT CHANGES TO HEAD OF QUALITY ASSURANCE</p>	<p>Approved by: Chief Executive Officer</p>

U-POL is committed to an operating philosophy based on openness in communication, integrity in serving our customers, fairness and concern for our employees and responsibility to the communities in which we operate. Our values are to delight our customers, dare to change, drive for results, deliver on our commitments and develop our people. We aim to achieve operational excellence and create a culture based on Health & Safety for all our employees. Additionally, we are dedicated to creating a profitable business culture that is based on the following principles:

OUR PEOPLE

U-POL is committed to equality in employment opportunity and rewards, embracing wholeheartedly the cultural diversity within the communities we call home. Our employees' welfare and interests are foremost throughout all aspects of our business and how we conduct our affairs. U-POL is committed to:

- Creating and nurturing an environment of success based on honesty and integrity;
- Equitable sharing in the success of the company through Value awards;
- Empowerment through training and communication;
- Individual growth and equal opportunity;
- Designing and providing a safe and secure work environment.

OUR CUSTOMERS

Customer needs are paramount and represent our highest priority within the business. Our obligation is to proactively seek out and define customer needs while addressing all requests without creating false expectations. We are committed to assessing and improving our systems, processes and people to enhance our innovative, value-added products and services on a continuous basis for the benefit of all our customers.

OUR COMMUNITY

U-POL is committed to supporting the communities within which we operate. We believe in the practice of social responsibility and encourage similar behaviour in our employees and suppliers. We support the conservation of the physical environment and the prevention of pollution at our facilities. We proactively comply with all applicable safety, environmental, legal and regulatory requirements to which we subscribe, and actively support projects to benefit people within our community.

OUR QUALITY

Beginning with a clear definition of customers' expectations, we strive to consistently meet or exceed them. Our QMS is based on the requirements of BS EN ISO 9001:2015 and the company is fully committed to maintaining this and other agreed requirements. The system has been enabled to integrate full in-house, product, industry best practice and customer specific requirements to build a robust and world class business.

U-POL's quality policy will be available for viewing on the company's website, and will be made available upon request to any interested parties.

Signed  Guy Williams; Chief Executive Officer

Date: 15/05/2018